



Corporate IT

TechForge acts on a regional, national and global level to maintain and continuously support your company's technology, software and networking infrastructure. No longer is there a need to have an IT support staff for every location, office, factory, or facility that your company owns or expands to.

We work with your current MIS Department or in place of to provide corporate wide technical support and assistance to staff through a proactive help desk approach in which trouble tickets are analyzed continuously for improvements in quality.

The TechForge intent is to reduce the need for duplication of procedures, documentation, and staff while increasing staff productivity.



Commonly Performed Tasks

- o Technical inventory*
- o Help desk support*
- o Technical assistance*
- o Proactive maintenance*
- o Simple training modules*
- o Infrastructure Documentation*
- o Industry Regulatory Compliance Checks*
- o Develop Local Area & Wide Area Networks*
- o Corporate Standardization and Centralizations*
- o ERP planning, implementation and deployment*