



TECH·FORGE

Business Focus, Technical Means



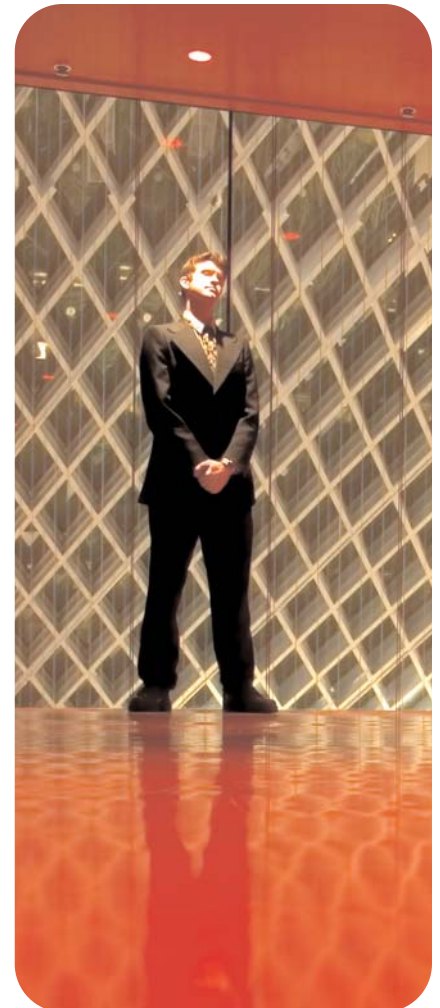
About Us



"TechForge is dedicated to leveraging advanced technologies to provide the highest level of quality products, services, customer service, and security."

TechForge is built on the fact that information technology management is not inherently a do-it-yourself prospect, and requires outside expertise to install and implement it. As a quality vendor of reliable hardware, software, service, and support, TechForge will not only be regarded as a professional service supplier, but as a trusted ally.

In serving as a trusted ally, TechForge will provide the loyalty of a business partner and the economic flexibility of no other vendor. Clients will always have what they need to run their business, with maximum efficiency, reliability and cost effectiveness. All of our solutions are treated as being mission critical, and will be given the assurance of utmost dependability.



Outsourced IT

Why Outsource IT

You can have the benefits of a permanent employee to offer computer help whenever it is needed without the expense of hiring full- or part-time staff members. You can increase the reliability, security, and performance of your computer equipment and software and improve the productivity of your employees through IT outsourcing that costs much less than you might think.

Ask yourself...

- Where is my data? and how is it accessed?
- Who's maintaining my IT?
- Am I safe from malicious attacks?
- Is my business' IT compliant with current industry standards?
- Where are all my records?
- Who do I go to for expert advise?



TechForge will...

- Safely centralize your data so that it is accessible.
- Perform routine maintenance.
- Ensure that your IT infrastructure is secure from virus and hacking vulnerabilities.
- Ensure your business' IT complies with current industry standards.
- Provide expert recommendations on IT purchasing and planning.
- Always furnish organized and accurate documentation for all work.



I.R.I.S.

Technology Management Methodology



I.R.I.S. is the continual cycle of attention that TechForge provides. Information technology is not a one-time-job and to guarantee a return on investment, it requires constant maintenance and attention.

Identify

Our approach is proactive: identify problems before they occur.
Maintain a high level of business awareness.
Identify opportunities for growth.

Recommend

Based on a broad knowledge of technology solutions.
Expertise of your specific industry.
Selections drawn from a variety of available technologies.
Your business' ability to accommodate technology.
Your future outlook.

Implement

Tailored to ensure maximum use of your investment.
As a smooth and seamless transition.
Easily adopted by its users.

Support

Keeping your solution up-to-date with industry standards.
Constant refinement of your solution to stay in focus with your needs.
Reinforcement training.



Corporate IT

TechForge acts on a regional, national and global level to maintain and continuously support your company's technology, software and networking infrastructure. No longer is there a need to have an IT support staff for every location, office, factory, or facility that your company owns or expands to.

We work with your current MIS Department or in place of to provide corporate wide technical support and assistance to staff through a proactive help desk approach in which trouble tickets are analyzed continuously for improvements in quality.

The TechForge intent is to reduce the need for duplication of procedures, documentation, and staff while increasing staff productivity.



Commonly Performed Tasks

- o Technical inventory*
- o Help desk support*
- o Technical assistance*
- o Proactive maintenance*
- o Simple training modules*
- o Infrastructure Documentation*
- o Industry Regulatory Compliance Checks*
- o Develop Local Area & Wide Area Networks*
- o Corporate Standardization and Centralizations*
- o ERP planning, implementation and deployment*



TFnet

I.T. Management System

About TFnet

The TFnet System is designed to be a gateway into the technology side of your business. All of your IT wants, needs, and works in progress are available to be tracked and analyzed via a web browser from anywhere in the world. Also included are tools to help you promote your business such as the Mailman mass-mailing application. TFnet helps every business owner track their IT progress and use technology efficiently to grow their business.



Features

Off-Site Backup Tracking

Provides real-time monitoring of your server's off-site backup status to ensure your data is safe and secure.

Project Tracking

View complete and detailed project scopes, progress reports, and follow-up analysis for all implementations, deployments and purchases

Mailman

Designed to help you promote your business through mass e-mailing advertisements, newsletters, or promotions. Available at no additional charge and allows you to maintain mailing lists.

Payment History

Track your monthly statements and any additional hardware or software purchases.

Inventories

Provides you with a complete overview of your IT infrastructure including: Network diagrams, Server & Workstation Audits, Printer details, Networking equipment, Software ownership information, Domain Name Tracking, and Internet Service Provider Details

Server	Status	Started	Duration	Files	Size	Files	Size
all	Successful	10:00pm	2 mins	11	309 KB	8,511	422.5 MB
SCLC001	Successful	11:00pm	2 hours	3,908	622.8 MB	3,908	622.8 MB
webbridge	Successful	6:26m	9 mins	35	305 KB	80,917	7.6 MB
slm	Successful	10:00pm	1 hour	152	41.1 MB	67,351	16.4 MB
slragn	Failed	10:00pm	1 hour	1,040	15.3 MB	245,827	626.3 MB
alacius	Successful	6:00pm	3 mins	65	2.4 MB	12,963	655.3 MB
slm	Successful	10:00pm	4 mins	2	712.7 KB	40,659	6.6 MB
slm	Successful	10:00pm	11 mins	6	8.3 MB	6,478	1.8 MB
slm	Successful	10:00pm	< 1 min	0	0 Bytes	14	4.7 MB
master	Successful	9:59pm	12 mins	34	4.6 MB	25,134	6.6 MB
lrbmg	Successful	10:00pm	< 1 min	-10	-11 Bytes	140	421.3 KB
slm001	Successful	9:59pm	2 hours	1	68.2 KB	25,817	5.3 MB
				0	0 Bytes	13	10.9 MB



Services

TechForge delivers the most valuable services in the IT industry. Every client is unique and must be treated with care and precision.



Network Assessment

- o Start with a comprehensive network assessment.
- o Identify performance bottle-necks
- o Check for security holes

Purchasing Power

- o Take full advantage of our discounted purchasing power through many hardware vendors.
- o Save money on upgrades
- o Enjoy better equipment for cheaper price

On & Off-site Support

- o Our reliable support can competently solve many problems off-site.
- o Problems solved quickly remotely
- o Quick response to on-site service calls

Strategic Audit

- o We are dedicated to deliver honest documentation for all work we perform.
- o See results in black and white
- o Trust our accurate documentation

Planning & Implementation

- o Every problem is an opportunity, and doesn't necessarily have a high cost associated with it.
- o Don't be ripped off by consultant pressure
- o Many problems solved with a no or low cost solution

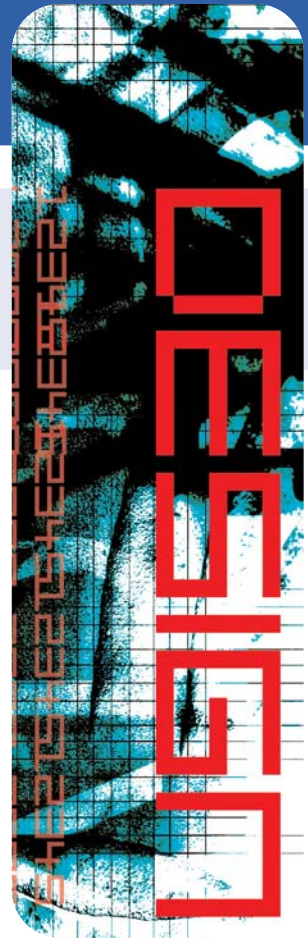
Help Desk

- o We're committed to serving you, especially when you need immediate help.
- o Extremely competitive help desk rate
- o Expert knowledge of many common problems

Design

TechForge also provides website and graphic design services for your business. We will help you assess and analyze your needs, listen and discuss with you what you want to do, and help determine the best way to use the Internet to achieve your goals. We help in setting a budget for your website by taking into consideration the nature of your business along with your finances.

Professional execution of your website is very important and generally, the larger your investment, the greater your return. We can help organize and spread your investment over time, to grow and expand your website over a period of several months.



5 Critical Areas

Having a website is one thing, making it work effectively for you is another. Good design is only one part of creating a good website. To be effective a website must be well constructed in five critical areas:

- o *Presentation:*
Attractive appearance & design, unity throughout, clear text.
- o *Content:*
Valuable & relevant information, enriches your visitors (audience), keeps their interest.
- o *usability:*
User-friendly, intuitive. Easy to use, read, or navigate through and downloads quickly.
- o *Connectivity via Involvement:*
Interactive. Invites visitor participation, feedback & communication, hence it connects back to you.
- o *Findability:*
Highly visible to or easily found by your target audience through search engines, links pages, and other means.

TechForge LLC
P.O. Box 325
Franklin Lakes, NJ 07417

T: (201) 848-5558
F: (866) 605-0422
www.tforge.com